

# **Consent to Electronic Delivery Agreement with Canadian ShareOwner Investments Inc.**

**This Agreement contains important information regarding the terms and conditions which apply to your accounts with Canadian ShareOwner Investments Inc. By signing the New Account Application, you are agreeing that you have read, understood and agree to the terms and conditions outlined in this Agreement.**

In consideration of Canadian ShareOwner Investments Inc. (“the Firm”) opening and maintaining one or more accounts (individually an “Account” and collectively, the “Accounts”) for you for the purchase or sale of, or otherwise dealing in securities (collectively, “Transactions”) you agree with the Firm as follows:

## **1. Consent to Electronic Delivery of Documents**

You have read and understand this “Consent to Electronic Delivery” and hereby consent to the delivery by e-mail, or other electronic means, of all confirmations, statements, tax reporting, notices and other communications, including but not limited to:

- (a) prospectuses;
- (b) financial statements; and
- (c) proxy related materials.

You understand that it is your responsibility to review, upon first receipt, all such communications whether delivered to you by mail, by e-mail, or other electronic means. All information contained therein shall be binding upon you, if you do not object, either in writing or via electronic mail, in accordance with the terms and provisions of your Client Account Agreement.

You agree that the Firm fulfills its legal obligations to deliver to you any such document if sent via electronic delivery. Documents to be sent by electronic delivery will contain all the information as it appears in the printed hard copy version as prepared and distributed by the originator, with the possible exception of graphic insertions such as photographs or logotypes.

## **2. Electronic Delivery Process**

Electronic delivery may be in the form of an e-mail, an electronic mail attachment, or in the form of an available download from the Firm Web Site.

You acknowledge that it is your responsibility to regularly review the Firm Web Site. You represent that you will download the relevant documents upon their availability. Should you experience any difficulty opening a document electronically delivered by the Firm, you will promptly advise the Firm in order to allow it to make the required delivery by other means. Failure to advise the Firm of such difficulty within forty-eight hours after delivery will serve as an affirmation that you were able to receive and open said document.

In the case of documents from issuers, documents sent by electronic delivery will contain the information as it appears in the printed hard copy version as prepared and distributed by the issuer, with the possible exception of graphic insertions such as photographs or logotypes.

## **3. Timing**

Statements will be made available through the Firm Web Site as soon as practical following the end of the month end and will remain available for a period of three months. Confirmations will be made available through the Firm Web Site as soon as practical following the trade and will remain available for a period of three months. All other notices and communications will be made available through the Firm Web Site as soon as practical.

## **4. Retrieval**

The Firm Web Site is an encrypted Web Site. You will be assigned a username and a password which you will need to validate your entry to the Firm Web Site and to retrieve documents delivered electronically.

## **5. Software Requirements**

In order to view and download documents, you must have the current version of Adobe Acrobat Reader (current version available on the Firm Web Site for installation - [www.ShareOwner.com](http://www.ShareOwner.com)).

You must use an Internet browser capable of 128 bit encryption levels (links to download these browsers are available on the Firm Web Site).

## **6. Availability of Paper Documents**

Printed hard copy versions of documents delivered electronically may be requested at an additional cost by contacting the Firm by telephone, regular mail or e-mail.

## **7. Inability to Effect Electronic Delivery**

In the event that electronic delivery of any document is attempted but cannot be accomplished due to system failures at the Firm, delivery will be accomplished by an alternative method.

## **8. Confidentiality of Information**

The Firm Web Site uses high-end encryption (links to download these browsers are available on the Firm Web Site). This level of encryption enables you to communicate with the Firm securely through state-of-the-art SSL encryption, which protects confidential information from interception and hacking.

## **9. Revoking or Changing Consent**

You understand that your consent may be revoked or changed, including any change in the e-mail address to documents are delivered (if you have provided an e-mail address) at any time by notifying the Firm of such revised or revoked consent by telephone, regular mail or e-mail.