

Shareholder Communication Information

National Instrument 54-101 Communication with Beneficial Owners of Securities of a Reporting Issuer

Based on your instructions, the securities in your account with us are not registered in your name but in our name or the name of another person or company holding your securities on our behalf. The issuers of the securities in your account may not know the identity of the beneficial owner of these securities.

We are required under securities law to obtain your instructions concerning various matters relating to your holding of securities in your account.

Disclosure of Beneficial Ownership Information

Securities law permits reporting issuers and other persons and companies to send materials related to the affairs of the reporting issuer directly to beneficial owners of the reporting issuer's securities if the beneficial owner does not object to having information about it disclosed to the reporting issuer or other persons and companies. Question 1 of the "Shareholder Communication Instructions" section of the New Account Application allows you to tell us if you OBJECT to the disclosure by us to the reporting issuer or other persons or companies of your beneficial ownership information, consisting of your name, address, electronic mail address, securities holdings and preferred language of communication. Securities legislation restricts the use of your beneficial ownership information to matters relating to the affairs of the reporting issuer.

If you DO NOT OBJECT to the disclosure of your beneficial ownership information, please select "Yes" in Question 1 of the "Shareholder Communication Instructions" section of the New Account Application. In those circumstances, you will not be charged with any costs associated with sending securityholder materials to you.

If you OBJECT to the disclosure of your beneficial ownership information by us, please select "No" in Question 1. If you object, we may still be required, by law, to send shareholder information to you and you may be responsible to pay any cost associated with providing that information to you.

Receiving Securityholder Materials

For securities that you hold through your account, you have the right to receive proxy-related materials sent by reporting issuers to registered holders of their securities in connection with meetings of such securityholders. Among other things, this permits you to receive the necessary information to allow you to have your securities voted in accordance with your instructions at a securityholder meeting.

In addition, reporting issuers may choose to send other securityholder materials to beneficial owners, although they are not obliged to do so.

Securities law permits you to decline to receive three types of securityholder materials. Securities law does not provide for you to decline to receive other types of securityholder materials. The three types of material that you may decline to receive are:

- (a) proxy-related materials, including annual reports and financial statements, that are sent in connection with a securityholder meeting;
- (b) annual reports and financial statements that are not part of proxy-related materials; and
- (c) materials that a reporting issuer or other person or company sends to securityholders that are not required by corporate or securities law to be sent to registered securityholders.

Question 2 of the "Shareholder Communication Instructions" section of the New Account Application allows you to receive all materials sent to beneficial owners of securities or to decline to receive the three types of materials referred to above.

If you want to receive ALL materials that are sent to beneficial owners of securities, please mark the first box in Question 2 of the "Shareholder Communication Instructions" section of the New Account Application. If you want to DECLINE to receive the three types of materials referred to above, please mark the second box in Question 2. If you want to receive ONLY proxy-related material sent in connection with a special meeting, please mark the third box in Question 2.

(Note: Even if you decline to receive the three types of materials referred to above, a reporting issuer or other person or company is entitled to deliver these materials to you, provided that the reporting issuer or other person or company pays all costs associated with the sending of these materials. These materials would be delivered to you through your intermediary if you have objected to the disclosure of your beneficial ownership information to reporting issuers.)

CONTACT

If you have any questions or want to change your instructions in the future, please contact

Canadian ShareOwner Investments Inc.
170 University Avenue, Suite 704
Toronto ON M5H 3B3
Phone: 1-866-644-6881 (416-595-7200 Greater Toronto Area)
Fax: 416-595-0400
E-mail: customercare@ShareOwner.com